



Welcome to Doggie Stays and Getaways!

We are so excited that your pup will be staying with us! We offer a unique dog boarding experience with an emphasis on balanced play, outdoor exercise and positive socialization skills. Please read through all information not only to help answer any questions you may have, but also to support your dog having the easiest transition and best experience possible.

Drop-off and Pickup Hours for Overnight Stays

8:30-11am, 3-6pm Monday-Sunday

Drop-off and Pickup Hours for Doggie Daycare

8:30-11am, 3-6pm Monday-Sunday

2023 Fee Schedule

Adult Dogs 1 year and Older	\$48/Doggie Daycare \$65/Night \$75/Night Holiday Booking
Puppies 1 year and Younger	\$55/Puppy Daycare \$70/Night \$80/Night Holiday Booking

2023 Holiday Dates:

- Martin Luther King Day: January 13-16
- President's Day: February 17-20
- Spring Break March 24-April 3
- Easter: April 7-9
- Memorial Day: May 26-29
- 4th of July: June 30-July 4
- Labor Day: September 1-4
- Indigenous People's Day/Columbus Day: October 6-9
- Thanksgiving: November 17-27
- Christmas and New Years: December 18 - January 1

Daycare pricing on last day of stay

Dropoffs occur anytime within our hours (outlined above) on the first day with no additional doggie daycare fee. A doggie daycare fee *only* applies on the last day of a stay and *only* if the dog is picked up after 11:00am. Thus, if picking up between:

- 8:30-11:00am included with an overnight stay
- 3-6pm Full Day Doggie Daycare applies @ \$48.00/dog, \$55.00/puppy
- If you're running late, have a delayed flight, etc., and cannot pickup your dog by your original scheduled time or by 6:00pm, the dog will need to spend an additional night at your expense. This will include the nightly rate for your dog's stay. If your morning pickup needs to be pushed back, additional daycare fees will apply. While we make every effort to accommodate a late pickup or dropoff, sometimes it is not possible based on that day's schedule and a next day pickup or dropoff will be necessary. Depending on the day's schedule, an after hours/outside hours pickup may be arranged for an additional \$15.

Want your pup to have a Getaway Adventure during their stay?

Local Adventures and/or Local Leash Walks

Local adventures run approximately 60-90 minutes and include some of the best local dog parks, swimming spots and open space trails within Boulder County. Your dog does not need a Boulder County Voice and Sight Tag but does need to stay with sitter while walking and come when called. Includes all transportation as well as pictures and videos of each outing sent directly to your phone! Dependent on weather and availability. Full refunds are given for any adventure not used due to a weather cancellation. Can substitute a private leash walk for a local adventure.

\$40/Local Adventure

Mega Adventure

Mega Adventures (designed for high energy dogs who live to get outside!) run approximately 2-4 hours in length and include longer walks and hikes in and around the base of the foothill mountains. Your dog does not need a Boulder County Voice and Sight Tag but does need to stay with sitter while walking and come when called. Includes all transportation as well as pictures and videos of each outing sent directly to your phone! Dependent on weather and availability. Full refunds are given for any adventure not used due to a weather cancellation.

\$60/Mega Adventure

(If you are interested in this option but unsure of your dog's recall abilities, please speak with Lila about the option of using a GPS vibration training collar during the outing).

The Importance of Being on Time

Please be on time. You are one of many appointments we have scheduled, and while we offer our dogs a playful and peaceful environment, we are tightly scheduled. It can take up to 45 minutes to fully integrate a new dog into the pack. Depending on the day, we may need to schedule dropoffs and/or pickups 15 minutes apart from one another to ensure the dogs are not spending too much time waiting inside. We ask you to text your ETA so we can organize the pack inside and avoid excessive barking at the gate. Texting us prior to your arrival and being on time ensures your dog will have plenty of time to be well integrated and adjusted into the pack environment. Additionally, being on time to pick up your dog allows other dogs to have the same positive integration experience.

Please note that if you are more than 15 minutes late, we may need to reschedule your dropoff or pickup for later in the day or, in some cases, the day after. We base our own schedules and those of other owners around your drop-off and pickup times. If you know you're going to be late, please text us as soon as possible to reschedule.

If you're driving from DIA to pickup your dog, we suggest scheduling a pickup time that gives you a comfortable cushion of time. It is easier for us to adjust to you being early rather than late.

Changes in your trip?

- We are more than happy to extend your pup's stay if needed for any reason. Additional nights added onto your pup's stay will be billed at the nightly rate for that trip.
- Refunds are not given if dog is picked up earlier than the scheduled time or scheduled day.
- After hour pickups (i.e. after 6pm) are available for an additional \$15 when schedules allow.

Yes, you can see pictures of your pup every afternoon!

- **Pictures of your dog's trip are posted daily on our FaceBook page @ Doggie Stays and our Instagram Page @doggiestays.** Please like the pages so you will get updated when the pictures are ready to view.
- Personal pictures and videos will be texted directly to your phone if your pup has an Adventure Getaway in addition to the daily FaceBook and Instagram posts.

Dropping off your pup

- Please text once you know your ETA as well as once you arrive. Once we have safely organized all dogs inside, someone will be out to greet you and open the gates for you.
- If your dog has separation anxiety and/or you are concerned about your dog missing you, please read Lila's "Dropoff Tips" to help your pup feel more comfortable the first few hours they are here.

- NOTE: *If you have a dog that sheds heavily, please do us the kind gesture of brushing your dog before arriving. Additionally, if you have a dog with long toenails who loves to jump, please cut their toenails before arriving, so we can all have a more enjoyable stay :).*

Remember to bring:

- All food, treats and medication (if taking any)
- Collar with tags
- Venmo payment, cash, check (made out to Lila Ferguson), PayPal or Zelle payment **prior to dropoff**. Please speak to Lila if you prefer to pay via Paypal or Zelle.
- For your dog's first stay, please bring all paperwork upon drop off. This includes the Doggie Stays Contact Form and Liability Waiver

Covid-19 Updates:

- Currently we are no longer taking guest leashes or bowls and using our own sanitized and washed items. As of Nov. 2022 we are accepting personal dog toy, beds and blankets again, although we request they be washed before dropoff. Please put your pup's food, treats and meds (if taking any) in either a ziplock bag or a plastic container and leave it on the welcome bench at dropoff.
- All interactions with owners continue to take place outside. We continue to practice social distancing at all drop-offs, pickups and Meet and Greets until further notice. We continue to follow mask protocols per the CDC given outdoor space where we can socially distance, however we are always happy to wear a mask for any client interaction upon request.

When do I need to book by?

We require a full 48 hours notice before the booking begins, and the earlier the better as we tend to fill up quickly. We encourage owners to book as early as possible, so a spot is reserved. You're welcome to request a last minute booking but there is no guarantee that we will see your request if it's sent with less than a 48 hour notice. Please note we normally fill up for Spring Break, Thanksgiving and Christmas/New Years 30 days ahead of time.

Speciality Add-Ons

Because we are committed to offering you and your dog the best experience possible, Doggie Stays and Getaways offers the following optional add-on services:

- Transportation Fee. (i.e. Picking up or dropping off your dog at your home @ \$25. (Additional fees may apply if outside of Erie or Lafayette).
- Picking up additional food or items for your dog @ \$25.00/trip within 15 minutes.

- Scheduled Vet or Groomers appointment @ \$55/hour (includes transportation).
- After Hours pickup/dropoff (dependent on staff schedule) \$15.00 per pickup/dropoff.
- Weddings (and other special occasions). Have a special day you want your dog to be part of? We can transport your pup to and from your big day and supervise your dog while there. We have even dressed up dogs to be groomsmen and flower girls! Feel free to get creative and have an experience that suits your needs. @ \$55.00/hour (includes transportation).